



14100 KARISSA COURT
HOUSTON, TEXAS 77049
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May 21, 2020

To Our Valued Residents, Families and Representatives:

It is hard to believe that it has been over two months since COVID-19 changed our lives so drastically. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to protect our residents and staff.

We received confirmation that one staff member has tested positive for COVID-19. While we are disappointed to that COVID is in our facility, we are committed to stopping further spread of this virus.

We will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

Susan Fox

Susan Fox, Administrator

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